



## Couples Resorts Prize Letter



Congratulations, you have won a romantic vacation for two at Couples Resorts in Jamaica!

***Name of Event: The Atlanta Jamaican Association (AJA) Diamond Jubilee Independence Celebrations***

***Prize Number: 3963***

***# Of Days/Nights: 4 DAYS/ 3 NIGHTS***

***Valid Travel Dates: August 13, 2022- August 13, 2023\****

***Resort: Couples Tower Isle, Couples Sans Souci, Couples Negril or Couples Swept Away***

### **Your prize trip from Couples Resorts includes:**

- Round trip ground transfers between Montego Bay airport and resort.
  - Accommodations for two in the entry level room category
  - Unlimited meals, snacks and gourmet dining, prepared by award winning chefs.
  - Unlimited premium brand alcoholic drinks and bar cocktails.
  - Unlimited use of all sporting equipment including instruction.
  - Snorkeling, sailing, tennis, squash, SCUBA diving and much more.
  - All resort gratuities and taxes.
- \* Free wedding, honeymoon & renewal of vows packages **not** included with complimentary stay.

**\*\*REQUEST FOR YOUR DATES ONLINE (must be within 60 days of arrival)**

**Please have your unique prize number ready as a way of identification.**

**Go to [www.couples.com/prize](http://www.couples.com/prize) to request your dates and pay the \$100 processing fee.**

Reservation dates can be changed for different dates (if available) one time and will incur a \$75 change fee. All processing and change fees are non-refundable.

**\*\*\*A mandatory \$4.00 per night government tax will be charged per night by the hotel, payable by guest upon departure\*\*\***



**Prize Rules:** Prize winner's travel must be completed between August 13, 2022-August 13, 2023 as extensions will not be permitted. \*Blackout dates apply as follows: *ALL RESORTS:* Dec 24, 2022 – Mar 31, 2023/Dec 24, 2023- Mar 31, 2024

*Couples Negril:* Oct 8-13, 2022 and 2023 ; Dec 1 – 10, 2022 and 2023 ; *Couples Swept Away:* Oct 8-13 2022 and 2023 , Dec 1 – 10, 2022 and 2023 ; *Couples Sans Souci:* Dec 1-Dec 10, 2022 and 2023; *Couples Tower Isle :* Dec 1-10, 2022 and 2023

Complimentary nights can be requested at all four Couples Resorts properties; however, requests are not guaranteed as rooms are subject to budgeted complimentary room space availability. Complimentary nights are reserved in the entry-level room category as follows: Couples Tower Isle - Deluxe Garden; Couples Sans Souci - Deluxe Ocean Verandah Suite; Couples Negril – Deluxe Garden; Couples Swept Away - Garden Verandah Suite. *Winners requesting complimentary nights can only make their request online 60 days prior to date of preferred travel.* Upgrades can be purchased only if a minimum of 3 additional nights are purchased. Comp room payment will then be calculated as the difference in category rate. Any winners purchasing 3 or more additional nights in addition to their comp nights are able to book more than 60 days prior to date of preferred travel. Space is subject to availability. Prizes cannot be upgraded to include the Oasis Spa Villas or Signature Oasis Spa Villas at Couples Tower Isle or Prime Minister or Hibiscus Cottage at Couples Sans Souci, even with an additional 3+ nights purchase. Prize is non-transferable and has no cash value. Airfare is not included. This prize cannot be combined with any other promotional offers or substituted for similar value products or services with Couples Resorts or any other vendor.

Couples Resorts' cancellation policy is as follows:

For any booking made for complimentary night only, winners are only able to cancel and rebook within the travel period noted on their prize letter. Extensions will not be permitted. All processing and \$100 change fees are non-refundable.

For any booking with a minimum of 3 additional nights purchased on top of comp stay: guests can cancel up to 15 days prior arrival. All processing and \$100.00 change fees are non-refundable.

Couples reserves the right to change or modify terms and conditions at any time based on discretion.

For questions or concerns, please call 1-800-COUPLES and ask for sales. Please have your unique prize number ready as a way of identification

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